

Abdullah Yahya Alfaifi

Cybersecurity Enthusiast | Job Seeker

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Professional Summary

- Cybersecurity enthusiast with 4+ years of experience in technical support.
- Skilled in diagnosing/resolving issues, maintaining IT systems, and coordination.
- Holds a Master's in Cyber Security and seeking roles to apply expertise.
- ECC by NCA.

Education & Qualifications

- Master of Cyber Security (Business Operations) | Latrobe University, Australia | 2020
- Bachelor of Business Administration with CS/CE foundation | King Faisal University, Saudi Arabia | 2017
- Diploma in Technical Support | College of Technology, Saudi Arabia | 2012
- CCNA 1 – CCNAv7: Introduction to Networks Course

Certifications

- CompTIA Security+ Certification | CompTIA | 2025

Technical Skills

- Equipment Maintenance & Repair
- Software Updates & Installation
- Technical Documentation & Incident Reporting
- Inventory Management
- Task Coordination & Feedback Provision

Work Experience

- Technical Support Specialist | Samba Bank | Riyadh | Nov 2013 – Nov 2017
- Managed IT inventory and diagnosed issues using technical manuals.
- Provided reports and feedback on equipment performance and issues.
- Handled daily support tasks and incident documentation.

Languages

- Arabic (Native)
- English (Professional)