#### **MOHAMMAD HAROON RASHID**

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#### **Professional Summary**

Experienced Facilities Engineer with over 10 years of expertise in managing complex building systems, including hard and soft services and Private VIP Villas. Proven ability in coordinating maintenance vendors, managing soft services, housekeeping teams, and specialized areas such as swimming pools, cold storage, whitegoods, and ESP Ecology units. Recognized for contributions to Expo 2020. Proficient in CAFM, Maximo, and ORACLE (Aconex), NETIX, Urbanise with a degree in Mechanical Engineering. Known for adaptability, teamwork, and a positive attitude. Seeking a challenging Facility Engineer position to leverage my comprehensive facility management skills.

## **Professional Experience**

-Facilities Engineer (TFM)

iFM Facilities Management, Dubai January-2024 – Present.

- -Manage MEP assets and housekeeping services for residential high-rise buildings at MBR City and Private Villas in Umm Suqeim 2.
- -Diagnose and troubleshoot problems with HVAC, plumbing, electrical, and other systems to minimize downtime and ensure operational efficiency.
- -Check the MEP activities on site and provide the necessary reminders to the Project Director, Construction Manager and the Planning Engineer for any immediate action.
- -Ensure all builders' works drawings are comprehensive and discussed with the various engineers for the best implementation and installation of services in MEP, FF /FA/CIVIL coordination with other parties and main contractors.
- Must possess thorough knowledge of UAE regulations, shop drawings, ASHREE, NFPA standards.
- Supervised HVAC installation, guided contractors, and ensured compliance with project specifications. -- Managed procurement by preparing BOM, evaluating RFQs, and expediting vendor deliveries.
- -Supported commissioning, attended progress meetings, and ensured timely equipment delivery.
- -Provide reminders, in advance, to the Project Director for any anticipated conflict that may happen in the future with respect to the simultaneous activities of all MEP trades and main contractors.
- -Follow up the status of material and shop drawings and keep all parties informed of the status and follow up the implementation of the Clients' comments in a timely manner.
- -Develop and implement a comprehensive facility management program, including preventive maintenance schedules and procedures.
- -Check and inspect the uniform/attire and grooming of his staff and ensures that they meet the standard of the Hotel
- -Ensure that all facilities operate efficiently and in compliance with applicable regulations and standards.
- -Collaborate with Nakheel, overseeing 7 to 10 subcontractors.
- -Handle client and tenant relations to ensure satisfaction and service quality.
- -Handled guest inquiries and complaints, ensuring prompt and satisfactory resolutions.
- -Implemented a new asset management system, increasing maintenance efficiency by 15%.
- -Manage and maintain swimming pools, cold storage units, whitegoods, and ESP Ecology units.
- -Coordinate and oversee maintenance and repair activities, including HVAC systems, electrical systems, plumbing, and general building maintenance.
- -Manage facility improvement projects, including budgeting, scheduling, and contractor selection.
- -Conduct regular inspections of facilities to identify and address any issues or potential hazards.
- -Managed inventory of cleaning agents and supplies, ensuring availability and cost control.
- -Supervised daily operations in hospitality services, ensuring high standards of guest satisfaction.
- -Coordinated with housekeeping, front desk, and other departments to provide seamless services to clients.
- -Develop and implement emergency response plans and procedures.
- -Collaborate with internal stakeholders to understand their facility needs and provide solutions.
- -Managed budgets and procurement for hospitality services, optimizing resource utilization.
- -Maintain accurate records of facility maintenance, repairs, and expenses.
- -Stay up to date with industry trends and best practices in facility management.
- -Manage and supervise a team of facility maintenance staff.
- -Operated and maintained industrial laundry equipment, ensuring efficient processing of linen and garments.
- -Ensured compliance with hygiene and safety standards in laundry operations.
- -Conducted regular inspections to maintain the quality of cleaned fabrics.
- -Strong knowledge of building systems and maintenance procedures.

- -Excellent problem-solving skills and the ability to prioritize tasks.
- -Strong communication and interpersonal skills.
- -Ability to work independently and collaboratively with cross-functional teams.
- -Experience managing facility improvement projects and working with contractors.
- -Knowledge of health and safety regulations and best practices.
- -Proficient in using facility management software and tools.
- -Ability to effectively manage and supervise a team.
- -Strong technical knowledge of building systems, including HVAC, plumbing, electrical, and fire protection systems.
- -Familiarity with relevant building codes, regulations, and standards.
- -Excellent problem-solving skills and ability to prioritize tasks effectively.
- -Review all apartment's final inspection cost sheet, to ensure that the cost sheet is compatible with the company standard.
- -Respond promptly to address any issues with facilities, equipment or systems with health, safety, and environmental regulations.
- -Technical supervision of apartment renovations to ensure compliance with the standard and timeline.
- -Technical communication with external parties regarding renovation that requires the intervention of the Landlord or other parties.
- -Ensuring technical training for department members and increasing their efficiency.
- -Ensure the team follows safety procedures.
- -Implement and maintain safety protocols and procedures for site operations.

#### **Facilities Engineer (MEP)**

Ejadah Asset Management, Dubai

Mar 2021 - Dec 2023

- -Managed 10,000 assets and oversaw 15-20 subcontractors at the World Trade Center site.
- -Ensured optimal operation and maintenance of the facility during Expo 2020.
- -Maintain the MEP plant room walk round daily bases need and clean.
- -Coordinated with various teams to maintain high standards of service delivery.
- -Led a project to upgrade the CCTV system, improving security coverage by 20%.
- -Prepare contract specific PPM procedures, PPM schedule, and resource planning
- -Prepare method statements, risk assessment, PPM Task sheet.
- -Tally and close all planned PPM work orders on a monthly basis.
- -Coordinates painting & Polish works as necessary public areas & guest floors.
- -Ensure that all his subordinates conform to the Hotel's various policies and enforces such stipulated policies
- -To have a clear understanding of the Hotel's Fire Drill, the staff handbook, and all regulations stated therein.
- -Always Check regard to the safe operation of all Plant and equipment and to safety of Guest and staff.
- -To observe the regulations regarding Guest contact and entry to Guest rooms.
- -To ensure that the highest standards of cleanliness to maintain in all areas and to liaise with other departments in this matter.
- -Efficiently execute corrective and reactive maintenance, achieve agreed service level agreements (SLA), KPI's.

## **MEP Assistant Engineer**

- Farnek Total Facility Management, Dubai
- Feb 2018 Mar 2021
- Managed 10,000 assets across DXB Airport and Sharjah Research Center.
- Oversaw 15-20 subcontractors to ensure smooth operations and effective maintenance.
- To observe and enforce the Health, Safety and Hygiene regulations.
- To follow up the training calendar skills to improve team knowledge.
- To attend the Engineering Department monthly meeting.
- Daily enter the utility reports and check the meet our budget according to the consumption.
- Check the property risk assessment points, FLS, BMS, LCP,
- It played a key role in the energy-saving initiative, reducing costs by 10%.

## **MEP Supervisor**

Logicon Facility Management Apr 2017 – Feb 2018

- Supervised MEP services for Lodha Group of Companies Pvt. Ltd.
- Led a team of technicians in maintaining critical building systems.

## **MEP Supervisor**

Absotherm Facility Management Nov 2014 – Apr 2017

- Managed MEP operations for Kohinoor Planet Construction Pvt. Ltd.
- Ensured compliance with safety regulations and quality standards.

## **Education**

## **Bachelor of Technology (Mechanical Engineering)**

Punjab Institute of Engineering & Applied Research, Mohali, Punjab. Punjab Technical University, Jalandhar, 2014 Grade: A

## **Senior Secondary Examination**

S.D.M.Y. College, Dhoraiya, Banka, Bihar Bihar School Examination Board, Patna,2010Grade: A

# **Secondary Examination**

Azad High School, Bishanpur, Bihar Bihar School Examination Board, Patna, 2008

#### **Skills**

#### **Software Proficiency:**

- Microsoft Office (Word, Excel, PowerPoint)
- AutoCAD
- Maximo
- ORACLE (Aconex)
- DSR

## **Technical Skills:**

- Asset mapping
- Snagging
- MEP systems (PPM, RM, CM)
- Troubleshooting

# **Project Management Skills:**

- Client handling
- Project management
- Time management
- Resource management
- Risk management

# **UAE Driving License:**

I hold a valid UAE driving license for easy and reliable transportation.