

Muhammad Abid

IT Network & System Engineer

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SUMMARY

IT Network and System Analyst with over 10 years of experience in Analyzing, designing and configuring System and network devices. Expert in Networking and Systems Services. A team player and a highly motivated individual willing to learn new technologies and methods related to networking and systems technology, able to adapt to different work culture and always ready to accept new challenges.

SKILLS

- Network Devices Installation and Configuration
 - Windows Servers Management
 - Information Security Management
 - Virtualization
 - Project Management
 - Disaster Recovery Management
 - Good Communication Skills
 - Good Technical Writing Skills
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WORK EXPERIENCE

JROX INT FZC LLC, AJMAN, UAE

Network & System Engineer

May 2018– May 2025

Part of the JROX International FZC LLC, responsible for System and Network devices including Software and Hardware deployment. Providing daily operations Support for Networking and System services. My responsibilities include:

- Building, Configuring, Installing, Managing and Monitoring infrastructure-related hardware and software
- Optimize Network Performance and Reliability Hard ware and Software , Analyzing technical issues and ensuring availability of services
- Experience with specific hardware and software such Cisco systems, Microsoft Servers and Palo Alto firewall.
- Connectivity of LAN/WAN devices and performance check.
- Configuring all LAN and WAN such as DHCP,DNS, NAT, RIP, OSPF, ISIS, EIGRP , VLAN, VTP,HSRP,VRRP and GLBP
- Configuring Remote Access VPN, Site to Site VPN ,SSL/TLS VPN
- Monitoring Network and Systems devices by Open Source Monitoring tool Zabbix
- Worked on Windows Servers (all versions) administration and Hyper-V Virtualization

- Installation and configuration of Active directory, Domain controllers, Dell and HP Servers RAID Configuration.
- Servers Clustering and Backups Management
- Technical Documentation and related training processes.

EMT Holding Free Zone, Dubai, UAE
IT Support and Presales Engineer

May 2015 – APR 2018

Part of the team responsible for carrying out demonstrations, technical presentation, competitive analysis and proof of concept (POC) of different products, also provide technical support of pre sales and post sales. My responsibilities included:

- Carrying out different products demonstrations and proof of concepts (POC) on demand of customer's requests in existing network.
- Configuration and deployment of Parallel RAS (Virtualization of desktops, Applications and Folders) for Local and Remote users.
- Deployment of Network Monitoring Application What's Up Gold for Network and System Device Monitoring and notifications of critical issues to IT Technical persons
- Configuration and Deployment of Data Leakage Prevention (DLP) Solution, Mobile Device Management (MDM) and BYOD.
- Worked on Kaspersky and Avira Anti-Virus Servers implementation and deployment of policies on client machines.
- Worked on Windows Servers 2012 R2, 2008 R2.
- Worked on patch management and windows security updates.

World Star Information Technology, Dubai, UAE
Assistant System and Network Engineer

Mar 2014 – Apr 2015

Part of the IT team responsible for the system and network support, Desktop Support online and onsite visit, provided support to the clients on the basis of AMC. My responsibilities included:

- Implementation and Installation new Servers, Switches, Routers and firewalls.
- LAN/WAN connectivity by different methodologies
- Configuring and implementing Routers and switches Protocols
- Windows Servers installation ,configurations and support
- Daily operations of networking and system devices
- Setup network infrastructure in new office accordance with project requirements
- Designed and Implemented an Anti-Virus Solution
- Monitored Network Performance and provided technical support to users
- Developed and implemented network security policies and procedures
- Implemented redundancy and failover mechanisms
- Worked with leadership team to improve wired and wireless network infrastructure

EDUCATION

Bachelor of Engineering in Computer Systems, 2012
COMSATS University Islamabad, Pakistan

CERTIFICATIONS & TRAININGS

- MCSA (Microsoft Certified Solution Associate)
 - MCP (Microsoft Certified professional)
 - CCNA (R&S)
 - CCNP Enterprise
 - EPP (Data Leakage and MDM)
 - Kaspersky (Anti-Virus)
 - Palo Alto Firewall
 - AWS Solution Architect (In Progress)
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LANGUAGES

- English
 - Urdu
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REFERENCE

- Reference is available on demand