Tamer Nazeer

Software Test Manager & Senior ECM Consultant

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Profile

Experienced and professional Software Quality Control Manager with extensive experience in handling large-scale projects. Expertise in all aspects of the software development life cycle (SDLC), including requirements analysis, test planning, test execution, defect management, and test automation. Proficient in AVEVA petroleum Safety System, ERP solutions (Oracle and others), Enterprise Content Management (ECM), MCR Mobile Customer Registration, and Captiva Scanning System.

Core Competencies

- **Software Testing**: Test planning, test case design, test execution, defect tracking, test reporting, Reliability test, Successful test, Troubleshooting, Problem solving, Test development, Written communication skills, Attention to detail, UAT management.

- **Quality Assurance:** Quality process implementation, quality metrics analysis, continuous improvement.

- **Project Management:** Agile/Scrum methodologies, team leadership, stakeholder, Time management, Critical thinking, Management skills, Organizational skills, communication.

- **Technical Skills:** AVEVA, Documentum, Oracle, SQL, MySQL, xCP Designer, ASP.NET.

Professional Experience

2004 – present Cairo, Egypt	**Software Test Manager & Senior ECM Consultant** *B.A.S.S – (Business Applications and Software Solutions)*

- Directed and mentored a team of 10 software testers, ensuring adherence to quality standards and project timelines.
- Formulated and executed test strategies for AVEVA petroleum Safety System, significantly improving workflow and administration process coverage.
- Coordinated with clients and stakeholders to gather requirements and manage expectations, ensuring successful project delivery.
- Administered defect tracking and resolution processes, leading to a notable reduction in defect resolution time.
- Conducted performance testing and identified bottlenecks, optimizing system performance.
- Monitored and managed test project plans across functions, providing resource estimates, establishing tasks and schedules, and prioritizing and delegating responsibilities to the team.

1998 – 2003	**Senior Software Test Specialist**
Cairo, Egypt	*Aria Systems Inc.*

- Evaluated a wide range of business applications, ERP systems, tracking systems, and workflow systems, enhancing overall system reliability.
- Designed and executed numerous test cases, test cycles, and flowcharts to ensure product quality.
- Analyzed product features, designed test parameters, and created customized quality checks, improving product defect detection rate.
- Partnered with development teams to identify and resolve defects, contributing to a decrease in post-release defects.

Projects

- **Banque Saudi Fransi (KSA):** Spearheaded the testing and deployment of the bank's reporting system (E-Invoice), ensuring robust performance and reliability.

- **Alinma Bank (KSA):** Orchestrated the testing and implementation of the E-Invoice reporting system, enhancing the bank's reporting capabilities.

- **Petrobel (Petroleum):** Engineered and structured AVEVA safety workflows and administrative forms, streamlining safety operations.

- **Central Bank of Egypt:** Managed quality control for a banking solution integration, ensuring system integrity and compliance (onsite support).

- **Zain Iraq – Baghdad:** Integrated Documentum, Captiva Solutions, and Oracle Rac on a Linux environment. Conducted quality control for content management applications, supporting 5000 Android tablets with MDAP on the backend server (onsite support).

- **Vodafone – Egypt:** Implemented Documentum, Captiva Solutions, and WebLogic in an online support role, ensuring smooth system operation.

- **Mobinil Egypt:** Rolled out Documentum, Integration, WebTop, Captiva Solutions, and backlog management, supporting remote operations.

- **EGAS (Egyptian Natural Gas Holding Company):** Deployed Documentum, Captiva Solutions, and backlog management systems, improving data management efficiency.

- **AUC – Egypt:** Configured and launched Documentum, Captiva Solutions, and backlog management, enhancing archival processes.

Education

Cairo, Egypt	**Bachelor of Commerce and Business Administration - Accounting Technology**
	Helwan University